



Fleet Card Services
9th Floor
ABSA Building
230 van der Walt Street
Pretoria
0002
Tel – 0861 2272 31

Dear Absa Fleet Card Services Customer

7th February 2011

Open Road Tolling (ORT)

The South African National Roads Agency (SANRAL) has recently announced the toll tariffs and discount structures that are applicable to the rollout of their Gauteng Freeway Improvement Project (GFIP).

Open Road Tolling (ORT) is free-flow tolling to enable the collection of tolls on toll roads without the use of toll booths. Users are able to drive through the toll plazas (gantries) at highway speeds without having to slow down to pay the toll fee. The preferred method of toll collection is via a transponder (e-tag) and sensors fitted to the gantries will determine if the vehicles on toll lanes are carrying an ORT tag. We are led to believe that this will be live on the freeways from 1 July 2011.

ABSA Fleet Card Services Solution

Absa Fleet Card Services (AFCS) is pleased to advise that after months of discussions with SANRAL we have developed a solution that will facilitate the management of ORT transactions thus reducing any administration burden to you our customer and will be offering the following:

- AFCS will reduce the amount of administration in managing the toll expenses separately from their existing vehicle expenses.
- We will register all the customer's vehicles on their behalf with SANRAL who have implemented their own vehicle categories so e-tags will be allocated per class of vehicle.
- All initial e-tags will be issued, per registration, by AFCS at no additional cost. The e-tags remain the property of SANRAL at all times so should a tag be damaged or lost, a fee will be levied.
- We will be managing all disputes on behalf of the client.
- The ORT transactions will be incorporated into the existing fleet card expenses / statements giving clients a holistic view of their expenditure.
- AFCS has negotiated a Post Paid solution for the AFCS account held at SANRAL where all transactions will be settled upfront and will include any discounts applicable. The transaction process for ORT is the same as all other transactions procured through the current fleet card model.

ABSA Bank Limited/Beperk, Reg No 1986/004794/06

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*Executive Directors/Uitvoerende Direkteure Secretary/Sekretaris: S Martin

(10/2010)

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Enhanced reporting

AFCS will be able to issue a Tax invoice for VAT purposes to their clients on ORT expenses enabling the claiming of VAT on ORT transactions. We are in the process of enhancing our reports to ensure that comprehensive detailed information is available, such as:

- Daily toll downloads
- Exception reports

Call Centre

Absa Fleet Card Services have implemented a separate ORT division to ensure that all e-tags, queries, disputes and general enquiries are dealt with efficiently and effectively. Please contact the call centre on 0861 2272 32 for any queries you may have.

We are in final stages of development and will be ready for the Open Road Tolling billing implementation to ensure that you experience a seamless ORT integration.

Should you require additional information or clarity, please do not hesitate to contact your relationship consultant or myself at Sonja.hood@absa.co.za.

Yours sincerely

Saki Polychronopoulos
National Commercial Manager

Sonja Hood
Head – ABSA Fleet Card

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